



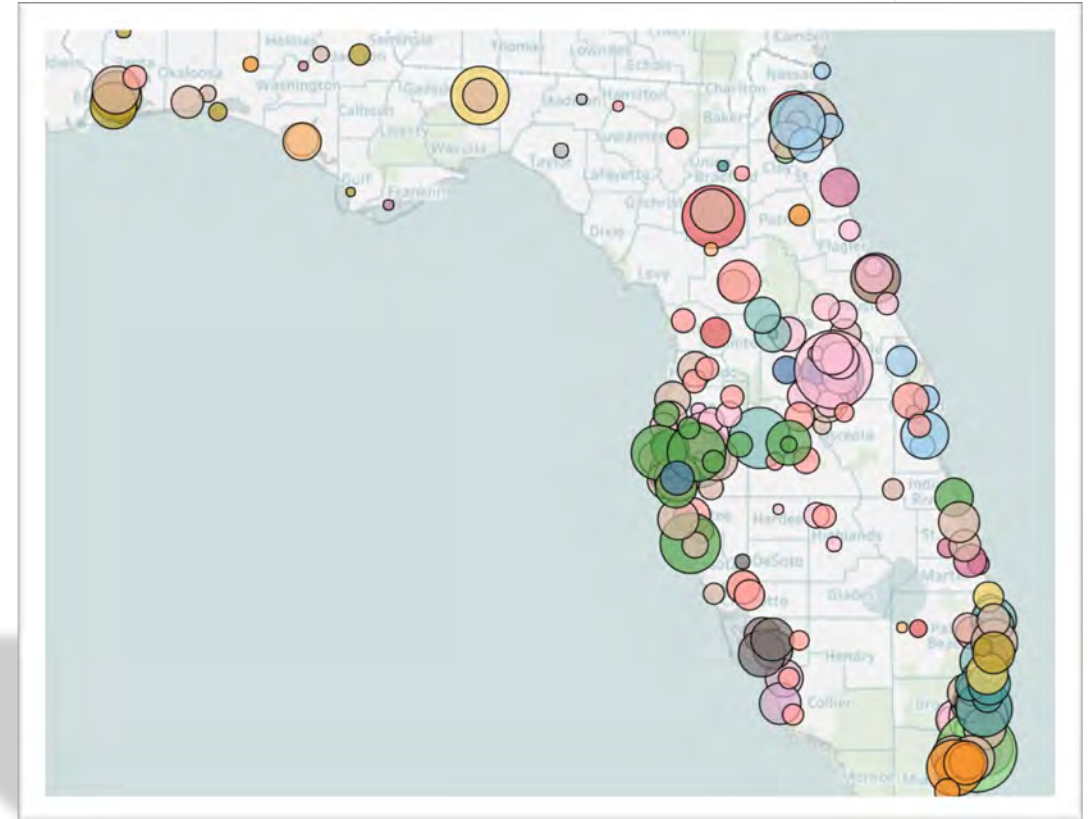
FLORIDA
HIE SERVICES

Encounter Notification Service

Encounter Notification Service



- **ENS routes inpatient and emergency department encounter notifications from participating hospitals to subscribing organizations.**
- **Hospital data sources**
 - 215 connected hospitals
 - 95% of acute care hospital beds
 - Real-time data feeds
 - Inpatient and emergency
 - Admissions and discharges



Encounter Notification Service



- **Using real-time encounter data to improve patient care –**
 - Coordinate discharge planning
 - Assist patient understanding of discharge plan
 - Arrange for appropriate follow-up care
 - Perform post-discharge medication reconciliation
 - Identify patients who frequent the ED for primary care
 - Reduce hospital admissions and readmissions in favor of primary care
 - Provide and bill for Medicare Transitional Care Management (TCM) services

Encounter Notification Service



- **How ENS Works**

- Hospitals send inpatient and emergency ADTs to ENS
- Subscribers submit a list of patients to ENS, including first and last name, DOB, gender, address, and other demographic info
- ENS matches incoming ADTs to subscriber patient lists based on patient demographics, Matched ADTs are routed to the appropriate subscriber; unmatched ADTs are discarded
- Subscriber preferences determine how, when, and where alerts are delivered.

Encounter Notification Service



- **Creating a patient panel –**
 - The panel is the list of patients for whom a subscriber wants to receive hospital encounter notifications.
 - The subscriber must have consent to access health information for every patient included on the panel.
 - Consent does not have to be specific to ENS.
 - There is no mandated or preferred consent form.
 - The panel can include patient specific information such as PCP or care coordinator with will be included with the alert

ENS Alerts



- **Alert delivery –**
 - Real-time or batch delivery
 - Raw HL7 ADTs or CSV file format
 - Delivered by Direct, SFTP, or PROMPT
 - You can update your subscription configuration at any time
- **What's in the alerts? Here is some of the key information –**

Name	MRN	Date/time	Attending Physician
Gender	Insurance Company	Facility	Diagnosis Description
DOB	Insurance ID	Source MRN	Diagnosis Code
Address	Event	Episode ID	Discharge Disposition
Phone number(s)	Patient Class	Patient Complaint	Death Indicator

ENS PROMPT



Filter by Name or MRN Any Participants (6)

All Not Started In Progress Completed

of Notifications: 1004

TERRY BURKE (335657900)

Mount Sinai Hospital
 7/28/16 4:34 PM
 ER Transfer
 FUZ Stomach Pain VIW PAIN ON BOTH SIDES

STEPHAN WELLS (361826393)

Shouldice Hospital
 7/28/16 3:30 PM
 ER Discharge
 PEC2 HEAD INJ FAX967 LT LEG PAIN/FOOTBALL

DARLA STARK (440925517)

Toronto General Hospital
 7/28/16 2:51 PM
 ER Admit
 QIQ1 Stomach Pain XIR PAIN ON BOTH SIDES

JERROD BARRERA (739910439)

058-531-2564 (home)

Destination MRN: 739910439
Date of Birth: 7/5/60
Gender: Female
Address: 150 South Green Hague Road
City/State: Raleigh, ID
Primary Phone: 058-531-2564

Primary Care Provider: Gloria Bishop
Destination Practice:
Insurance: HPP
Care Manager Name:

Most Recent Event

Source Facility: Toronto General Hospital
Patient Class: Inpatient
Event Type: Discharge
Admit Date/Time: 7/27/16 6:21 AM
Discharge Date/Time: 7/27/16 6:21 AM
Patient Complaint: VOV711 Stomach Pain

Source MRN:
Admit Source: Transfer from a hospital
Patient Diagnosis: KUN35344 LOW B/P
Discharge Disposition: Discharged/transferred to an intermediate care facility ICF
Number of IP Visits: 4
Number of ER Visits: 2

Status Log

8/1/17 11:42 AM **crisp** set this notification to In Progress

Event History

+	5/6/16 4:17 PM	KIY7915LOW B/P WID9351HEAD INJ	Mount Sinai Hospital	ER	Transfer
---	----------------	-----------------------------------	----------------------	----	----------

PROMPT Census View



CENSUS PATIENT | TASK

Any Participants (2) Add Filters Custom Filters: None

Download limited to 500 notifications at a time
 Download filtered results
 Download all results

640 results

Currently Admitted Patients

- 04/20/17 KEVIN MCCOY
- 04/21/17 JOHNATHAN SCHMIDT
- 04/21/17 MICHAEL CHRISTOPHER SMITH
- 04/20/17 SAMANTHA ROBERTSON
- 6d 6hr MATTHEW ROSENBAUM
- 5d 10hr RACHEL BLACK
- 4d 8hr BARBARA LAFLEUR
- 3d 11hr MICHELLE UNDERWOOD-BLAIR
- 3d 3hr CYNTHIA CIMASZEWSKI
- 3d 1hr SRINI ADHINARAYANAN
- 2d 10hr KELLY PICKLER
- 2d 4hr FAITH STEWART
- 1d 14hr NICOLE BARTLETT

8 results

Patients Currently in the ED

- 04/20/17 DIANA ROSS
- 6d 23hr ADAM HOWELL
- 6d 22hr WONDA BISHOP
- 6d 12hr MARK SMITH
- 6d 6hr KAREN JONES
- 5d 10hr DONNA BECKER
- 4d 8hr DIANNE MURPHY
 - Shouldice Hospital
 - (335657900)
 - 4/28/17 1:15 PM
 - BOC616HEAK INJ WQY46847LOW B/P

Notes

John McCain on 4/28/17 at 9:23PM:
Spoke with CM Betsy - to go home.
- 3d 11hr SAYEH SADIQUI

279 results

Recently Discharged Patients

- 04/21/17 ADAM FRANK
- 04/21/17 ROSE BUSHWELL
- 6d 22hr RACHEL BROWN
- 6d 12hr AMY HOLLOWAY
- 6d 6hr JOE COATES
- 5d 10hr MINDY CLEVELAND
- 4d 8hr BETSY JOHNSON
- 3d 11hr TOMMY BAHAMMA
- 3d 3hr BRITNEY SPEARS
- 3d 1hr JENNIFER KENT
- 2d 10hr CRAIG TOWEY
- 2d 4hr TAMMY TILLY
- 1d 14hr RICHIE STANKIEWICZ

PROMPT Notes Entry



Filter by Name or MRN Any Participants (6)

Sunnybrook Health Sciences Centre
7/27/16 9:41 AM
ER Admit
KEF5607 HEAD INJ DEP74 LOW B/P

CLIFTON ATKINSON (511687535)

Mount Sinai Hospital
7/27/16 9:24 AM
IP Discharge
GUR912 Stomach Pain FOW60961 LOW B/P

LAMONT GIBBS (495036243)

Mount Sinai Hospital
7/27/16 6:47 AM
IP Admit
WUW Stomach Pain VAS LT LEG PAIN/FOOTBALL

JERROD BARRERA (729910439)

Most Recent Event

Source Facility:	Mount Sinai Hospital	Source MRN:	
Patient Class:	Inpatient	Admit Source:	Physical Referral
Event Type:	Admit	Patient Diagnosis:	VAS LT LEG PAIN/FOOTBALL
Admit Date/Time:	7/27/16 6:47 AM	Discharge Disposition:	Discharged/transferred to home under care of a Home IV provider
Discharge Date/Time:	7/27/16 6:47 AM	Number of IP Visits:	3
Patient Complaint:	WUW Stomach Pain	Number of ER Visits:	1

Status Log

8/30/17 11:18 AM	bhoward	set this notification to Not Started
8/30/17 11:18 AM	bhoward	set this notification to Completed
7/31/17 5:51 PM	thedoctor	set this notification to Not Started

Care Notes

Event Date/Time	Notes	Submitted By
2017-09-15T12:38:02-0400	WUW Stomach Pain	(LJFDemo) User

Onboarding



- **Joining ENS is a quick and simple process –**
 - Execute the standard ENS Agreement
 - Complete the Onboarding Checklist
 - Set up a secure communications channel
 - Send in your patient panel
 - Invoicing & payment
- **You can choose to end your participation at any time.**



ENS Funding Opportunity



- Funding is available to reimburse subscription costs for up to 200,000 patients per provider organization for a period of 12 months
- Eligibility Requirements:
 - Must be a Medicaid Provider
 - Must have authorization to access patient information.

QUESTIONS



- Heidi.Fox@ahca.myflorida.com
- Suzanne.Kirayoglu@ahca.myflorida.com
- FLHII@ahca.myflorida.com
- More Information at www.Florida-HIE.net